

Guide to

MOTABILITY



WHAT IS MOTABILITY?

Motability is an independent not-for-profit organisation, which provides mobility solutions for people with disabilities.

HOW DOES THE MOTABILITY SCHEME WORK?

The Motability Scheme can use your mobility allowance to help you obtain a suitable wheelchair accessible vehicle. There are two main options within the scheme:

- A new motability car on a three-year or five-year contract hire lease
- A new or used car on hire purchase, over a term of three to five years

Once you have chosen which option you wish to use, you then agree to pay over all, or part, of your mobility allowance to Motability Operations for the duration of the contract hire or hire purchase agreement. Motability Operations is the organisation which operates the Motability Scheme on a not-for-profit basis and is owned by the UK's largest banks.



WHO IS ELIGIBLE?

To be eligible for the Motability Scheme, you must receive either:

- Higher Rate Mobility Component (HRMC) of the Disability Living Allowance (DLA)
- War Pensioners' Mobility Supplement (WPMS)

You need to have at least 12 months award length remaining when you apply. An application for a car can also be made on behalf of a child aged three or older, who is entitled to the mobility allowance. Even if you don't drive, but receive the allowance, you can apply for a car as a passenger and propose two other people as your drivers.

If you are under 65 and have a disability but are not currently receiving the Higher Rate Mobility Component of the DLA you may be entitled to this allowance. Contact Motability to find out about possible options.



WHAT OPTIONS ARE AVAILABLE TO ME?

What is Contract Hire?

Most Motability customers choose contract hire as they find it's the best option to obtain and pay for a brand new car. They like the convenience of a single, regular payment that includes comprehensive insurance, maintenance and breakdown cover. At the end of the hire agreement (usually 3 or 5 years) the vehicle is simply returned to Motability.

What is Hire Purchase?

Hire purchase is a form of credit. You agree to buy the vehicle from your chosen supplier and use all or part of your DLA or WPMS to pay monthly by direct debit for the period of the agreement. You have the right to possess and use the goods from the time the contract is made. The finance company has a security interest in the goods until all amounts owed by you are paid. Hire purchase may appeal to you if you are likely to exceed 60,000 miles in three years. Also, if your chosen vehicle has a relatively high specification and therefore a larger Advance Payment you may be interested in purchasing the vehicle outright, so that you retain an asset at the end of your agreement.

What is an Advance Payment?

If the cost of the car you have chosen is higher than your full allowance can cover, you will need to pay the difference as an advance payment at the start of the agreement. This will vary depending on your chosen vehicle.

Can I get help with an Advance Payment?

You may be eligible for a grant from Motability towards the cost of your Advance Payment. Contact our Motability Advisors on **freephone 0800 916 0008** for further details.

HOW CAN ALLIED MOBILITY HELP?

Allied Mobility specialise in the production of fully wheelchair accessible cars and MPVs which are Motability accredited. We will work with you to help you choose your ideal vehicle and make the necessary arrangements with Motability.

Allied Mobility offers an extended five-year contract hire, which helps to keep down your monthly payments. Our Mobility Advisers, based locally throughout the UK, are trained and experienced in meeting the needs of wheelchair users.

For further information and advice on purchasing a vehicle through the Motability Scheme or to arrange a free home demonstration simply call our Mobility Advisors on **freephone 0800 916 0008**.



“I was able to get an Allied Mobility WAV through the Motability Scheme. Now I can get out and about whenever I like.”

**Mr and Mrs Sothersby,
Gwynedd, Wales.**

HOW DO I GET A WHEELCHAIR ACCESSIBLE VEHICLE THROUGH MOTABILITY?

You may be eligible to obtain a wheelchair accessible car or MPV through the Motability Scheme. Simply follow these eight easy steps which will help you through the application process.

1. Contact Allied Mobility

Allied's specialist Mobility Advisors can help discuss whether you may be eligible to obtain a wheelchair accessible vehicle through the Motability Scheme - simply call us on **freephone 0800 916 0008** or email info@alliedmobility.com.

2. Discuss your options

Your Allied Mobility Advisor will supply information and advice on obtaining your vehicle through Motability including any Advance Payments required. He/she can also arrange a free home demonstration with your local Mobility Advisor to check out the type of vehicle that best fits your needs.

3. Choose and order your vehicle

When you have decided on the wheelchair accessible vehicle that best suits you, your local Mobility Advisor will visit you to provide a home demonstration and supply the forms required to process your order which include:

- Motability application form
- Vehicle order form
- Motability demonstration report
- Contract hire or hire purchase form
- VAT exemption form
- Vehicle suitability questionnaire

4. Help with your Advance Payment

If you feel you may struggle to pay the Advance Payment on your chosen mobility vehicle, help could be at hand, as you may be eligible for a grant through the Motability Scheme to cover this cost, depending on your circumstances. Contact Motability directly on 0845 456 4566 to find out if you are eligible and to apply.

It can take up to eight weeks for Motability to process your grant application. You will need your grant award letter before your vehicle order can be processed so apply as soon as possible to avoid delay. Once you receive your Motability grant award letter, send the original copy to Allied Mobility to complete your vehicle order.

5. Completing your application

Your Mobility Advisor will send your completed order forms to our head office where your order will be processed. To complete your order you will also need to send the following documents to Allied Mobility directly:

- A copy of your award letter from the Department of Work and Pensions for your Disability Living Allowance or War Pensioners Mobility Supplement.
- A copy of the driving licence for your named driver (both paper document and photo card) or a letter from your care package provider for open insurance, if your carer(s) will be driving the vehicle.

6. Processing your application

Allied Mobility will forward your completed application form and documents to Motability, on your behalf. Once Motability receive your documents, your application will be passed to the Department of Work and Pensions and the DVLA to approve. Once approved, Motability will then send the following documents to Allied Mobility for your contract hire agreement:

- The contract hire agreement form - Motability will also post a copy of this agreement direct to your home.
- Insurance cover note - Allied Mobility will use this to get the road tax disc for your new vehicle. You will receive this document back along with your new tax disc when your vehicle is delivered to you.
- CP50 form (only required if you receive the War Pensioners Mobility Supplement or live in Northern Ireland) - Allied Mobility will send you this form to sign and date and post back. Allied will then send this to the Department for Work and Pensions to authorise.

Vehicle Insurance and Letter of Confirmation

Motability will arrange your vehicle insurance and post a copy direct to your home. Once all your details are confirmed and approved, Motability will send you a letter of confirmation.

7. Processing your vehicle order

Allied Mobility can process your order once all documents are received and approved. Depending on the model and specification of your chosen vehicle, delivery should normally take four to six weeks from completion of your order documentation. We will send you an order confirmation letter, including anticipated delivery date.

We will also send you a Motability pin authorisation form. This form is a statement of agreement between you and Motability confirming that you wish your Higher Rate Mobility Component to be allocated to Motability in return for your wheelchair accessible vehicle. You must complete this form and post it back to Allied Mobility before your order can be finalised. Please note that this pin will not be used until your vehicle is delivered.

8. Your new vehicle will be delivered direct to you!

Your new wheelchair accessible vehicle will be delivered direct to your home by Allied Mobility. The driver will provide a demonstration on how to operate the vehicle, including the adapted wheelchair access features.

If you need any help or advice at any stage during the application process, simply call our Mobility Advisors free on 0800 916 0008. We're always here to help.

Allied Mobility

To discuss your wheelchair accessible vehicle needs or to arrange a free home demonstration, please contact our specialist Mobility Advisors.

Freephone Allied Mobility on 0800 916 0008

Email info@alliedmobility.com

Visit www.alliedmobility.com



Driving for Perfection