



USER GUIDE

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IMPORTANT NOTE

This guide describes product features and options available throughout the range of models, some of which may not presently be available in your region. Not all features in this guide will be present on your vehicle and some images could appear different to your vehicle.



fig.1

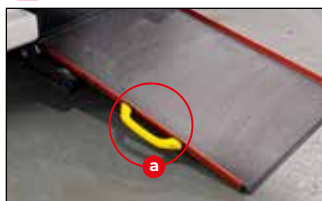


fig.2



fig.3



fig.4

EasyGo™ Ramp Operation

The EasyGo™ ramp is a single action ramp. When not in use it is stored vertically at the rear of the vehicle.

Deploying the ramp

- A. To release the ramp pull the lever on the underside of the main ramp body (fig.1).
- B. Using the handle on the side of the ramp (fig.2a), lower ramp to the ground. Once fully lowered, the ramp is ready to use (fig.2).

Stowing the ramp

- A. Using the handle on the side of the ramp (fig.2a), lift up the ramp and walk it back into it's upright position (fig.3).
- B. Latches on either side of the ramp secure it in position. Once latched, pull on the ramp to check that it is secured (fig.4).

IMPORTANT NOTE

Please ensure the ramp is fully extended and rests on a stable and level surface when in use. Pay careful attention when boarding and alighting via the ramp if your vehicle is parked on a slope or a steeply cambered road, particularly when facing uphill, as this increases the angle of the ramp. While the ramp surface is slip-resistant, extra care should be taken when operating in wet conditions.

When parking, leave enough room at the rear of the vehicle for wheelchair entrance and exit (approx. 3 metres to the nearest obstacle).



fig.1



fig.2



fig.3



fig.4



fig.5

Entry and Front Wheelchair Restraints

Note: If your vehicle is fitted with Tip & Turn seats please stow them before proceeding (see page 11).

- A. Open the tailgate fully and deploy the ramp.
- B. If the rear wheelchair restraints have been stored on the floor anchors remove them by lifting the toggle while sliding the restraints off the anchors (fig.1). Set the restraints aside for later.
- C. Position the wheelchair passenger at the bottom of the ramp. Now press the wheelchair restraint lock/release switch located at the rear of the vehicle (fig.2a).
- D. The front wheelchair restraints are located on the floor. With the wheelchair positioned at the bottom of the ramp, pull the restraints down the full length of the ramp (fig.3) and attach them to either side of the front of the wheelchair frame (fig.4).

IMPORTANT NOTE

Don't attach the restraint hooks¹ to the wheels or any plastic or removable parts of your wheelchair. Some wheelchairs have a designated attachment point which will be marked with a  (fig.4). In this case these points must be used when securing the wheelchair.

- E. Push or drive the wheelchair inside the vehicle (fig.5) using the winch for assistance if needed/fitted (see page 6).
- F. Once the wheelchair passenger is in place press the wheelchair restraint lock/release switch again (fig.2). When the switch is turned off (O), the restraints can retract but cannot be extended. Take up any additional slack in the straps by rolling the wheelchair backward and forward as necessary. The straps will secure the front of the wheelchair throughout the journey.

¹ Depending on preference, your vehicle may be fitted with J hooks (as shown in this guide) or webbing straps with tongue and buckle connectors.



fig.1



fig.2



fig.3



fig.4



fig.5

Electric Assist Winch

The winch system is designed to assist unpowered wheelchairs in entering/exiting the vehicle, although powered wheelchair users may still find it helpful when steering up/down the ramp and for traversing the changes in ramp gradient.

Note: It's recommended that an attendant should be present to operate the winch and safeguard against the wheelchair tipping over backwards.

- A.** The control for the winch is located at the rear of the vehicle **fig.1**. To extend **fig.1a** and retract **fig.1b** the winch belt press the corresponding arrow button.
- B.** When extending/retracting the winch maintain tension on the belt to avoid snagging, even when not moving a wheelchair **fig.2**.
- C.** Attach to secure points on the front of the frame using the clips **fig.3**. Many people prefer this to be attached beneath the footrests, although this may not be possible with all designs of wheelchair.
- D.** Manoeuvre the wheelchair into/out of the vehicle using the winch to assist in the propulsion/steering **fig.4**.
- E.** When entering the vehicle, please follow the instructions on page 5, specifically step F, to prevent the wheelchair from rolling back once in the travelling position.
- F.** Once you've finished moving the wheelchair disconnect the clips and retract the winch belt **fig.5**. Stow the control back in its holder.

Electric Assist Winch

Note: The safe working load of the winch will be reduced when your car is facing uphill on an incline or if any other condition has increased the ramp angle.

Note: If the operation of the winch remote is the reverse of that advised in point A and figure 1 the load capacity will be reduced. To fix this issue extend the winch to its maximum length without releasing the button, at which point it will begin to retract; the buttons will now perform their original operations and the full capacity of the winch will be restored.

Note: Before entering the vehicle with a wheelchair please remove any baggage that is hanging off the back of the wheelchair or the wheelchair's handles. Additional weight hanging off the rear of a wheelchair can cause the wheelchair to become unstable as it enters/exits the vehicle and during transit. If not carefully managed this may result in the wheelchair tipping over.

Note: The winch should NOT be used to secure the wheelchair while travelling. Always use the dedicated front restraints.

Powered Wheelchair Users

Note: It is NOT recommended to disengage your wheelchair motors when travelling in or manoeuvring into/out of the vehicle. Disengaging the motors will prevent the wheelchair's brakes from working and could lead to an uncontrollable situation.

Note: The winch is unable to manoeuvre a powered chair without drive assistance from the chair.



Rear Wheelchair Restraints

- A.** Retrieve the rear wheelchair restraints. The restraints attach to the anchors at the rear of the wheelchair space **fig.1**. To attach the restraints, lift the toggle then slide them onto the anchors on the floor **fig.2**. Check the restraints are secure by trying to slide them off without lifting the toggle. The restraints are now fixed to the vehicle floor, ready for use.
- B.** Now attach both rear restraint hooks¹ to the rear frame of the wheelchair. To extend the restraints push down on the red lever and pull the strap to the required length **fig.3**. Ensure that the restraints are fixed at approximately 45 degrees.

IMPORTANT NOTE

Don't attach the restraint hooks¹ to the wheels or any plastic or removable parts of your wheelchair. Some wheelchairs have a designated attachment point which will be marked with a . In this case these points must be used when securing the wheelchair.

- C.** To secure the restraints, locate the adjusters found on the side of each restraint and turn until the straps become taut **fig.4**.
- D.** The rear of the wheelchair is secure when both wheelchair restraints have been attached and tightened **fig.5**. You should now apply the wheelchair brake.

¹ Depending on preference, your vehicle may be fitted with J hooks (as shown in this guide) or webbing straps with tongue and buckle connector.

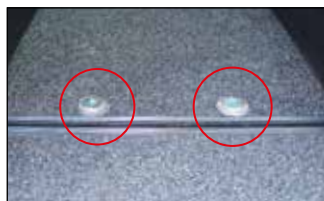


fig.1



fig.2



fig.3



fig.4



fig.5



fig.1

Wheelchair Passenger Seat Belt

- A. Locate the seat belt installed in your vehicle **fig.1**. It will be positioned behind the wheelchair passenger and may be fitted on the right or the left.



fig.1



fig.2



fig.3

Wheelchair Passenger Seat Belt

- A. Retrieve the buckle belt from the vehicle glove box **fig.1**.
- B. Attach the connector **fig.1a** to the pin on the rear wheelchair restraint farthest from the seat belt reel box **fig.2 fig.4a**.
- C. Place the buckle **fig.1b** on the passenger's lap while you prepare the rest of the belt.
- D. Locate the end of the seat belt hanging from the roof of the vehicle **fig.3**.
- E. Attach the connector to the pin on the rear wheelchair restraint nearest to the seat belt reel box **fig.2 fig.4b**.
- F. Pull the seat belt across the passenger's chest and secure the belt tongue in the buckle **fig.5**. You will hear a click once the tongue has been properly inserted.

Note: The seat belt should be flush against the passenger's body and not caught on the arms, wheels or any other part of the wheelchair. For example, the belt should be routed under the armrests or through the chair back, if there is a gap to do so **fig.4**.

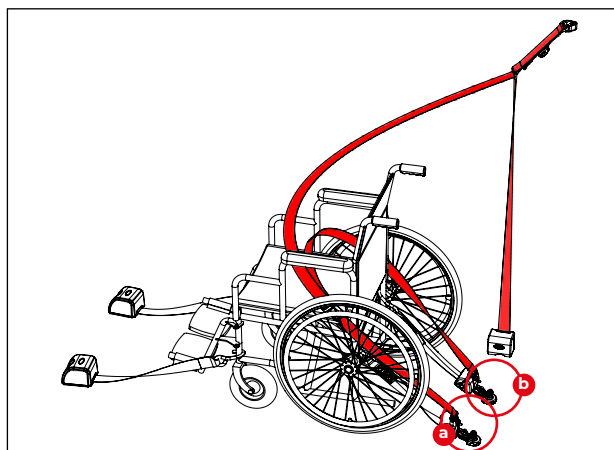


fig.4



fig.5



fig.6

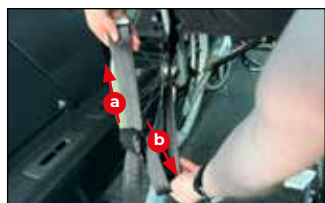


fig.7



fig.8

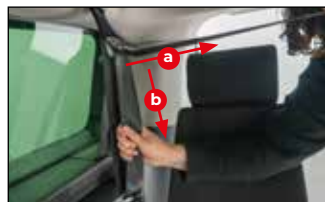


fig.9



fig.10

Wheelchair Passenger Seat Belt

- G. The buckle should lie as close as practical to the wheelchair passenger's hip while still retaining access to the buckle release button **fig.6**. If necessary, the buckle belt can be shortened **fig.7a** or lengthened **fig.7b** by feeding the belt through the adjuster.
- H. The seat belt should rest on the passenger's shoulder without rubbing against their neck **fig.8**. If necessary, the shoulder belt height can be raised **fig.9a** or lowered **fig.9b** by feeding the belt through the adjuster.
- I. The lap belt should sit low, around the passengers hips **fig.8** to provide the greatest comfort and securement.

IMPORTANT NOTES

The shoulder belt must not drop below the height of the passenger's shoulder **fig.10**.

The belt should not twist as it crosses the passenger's body. Remove twists by detaching the belts from the rear retractors and twisting the belt in the opposite direction.

Always secure the connector to the wheelchair restraint by sliding the connector under and up the pin on the wheelchair restraint **fig.11**. Do not use with the connectors upside down.

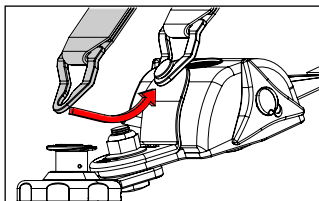


fig.11



fig.1



fig.2



fig.3



fig.4



fig.5

Getting Ready to Travel

With the wheelchair restraints and wheelchair passenger seat belt firmly secured, you're almost ready to go.

- A. Stow the ramp following the instructions on page 4.
- B. Finally, pull down the tailgate using the pull strap **fig.1** while keeping your head clear. Ensure the tailgate is fully latched.

Now you're ready to go.

On Arrival

- A. When you arrive at your destination open the tailgate and deploy your ramp following the instructions on page 4.
- B. Unfasten the wheelchair passenger seat belt and press the wheelchair restraint switch **fig.2a**.
- C. Detach the rear restraint hooks¹ from the wheelchair frame by holding down the red lever and removing the hooks from the attachment points **fig.3**. Then remove the rear restraints from the vehicle floor by lifting the toggle and sliding them from the anchors **fig.4**. Release the wheelchair brake.
- D. Guide the wheelchair passenger down the ramp with the front restraints still attached. If needed, use the winch to assist you according to the instructions on page 6 (if fitted). Once clear of the vehicle, detach the front restraints and hold them as you walk in, allowing them to retract.
- E. Turn the restraint switch back off **fig.2a**. It's important that you remember to do this or you may drain the battery while the vehicle is not in use.
- F. Store the rear restraints by attaching them to the floor anchors or the anchors at the sides of the vehicle (if fitted) **fig.5**.

¹ Depending on preference, your vehicle may be fitted with J hooks (as shown in this guide), or webbing straps with tongue and buckle connectors.



fig.1

Interior Lighting

There is interior floor lighting fitted on your vehicle **fig.1**. This lighting has been provided to help illuminate the areas of the vehicle and the wheelchair that you may commonly interact with during your journey.

The interior lighting has two modes of operation:

• Automatic mode:

The lights will automatically come on when the tailgate is opened and immediately turn off whenever the tailgate is closed. While the tailgate is open, the lights will stay on indefinitely and any of the lighting switches **fig.2** will cease to function.

Note: In this mode, there is no protection against draining the vehicle battery. The tailgate should not be left open for extended periods of time (exceeding 30 minutes).

• Manual mode:

While the tailgate is closed the interior lighting operates in manual mode, controlled by a switch.

The switch for the interior lighting is located at the rear of the vehicle next to the wheelchair restraint switch **fig.2**.



fig.2



fig.3

Press down the bottom of the switch and hold for 1-2 seconds to turn on the lights **fig.3a**. The lights will remain on for a maximum period of 30 minutes or until the top of the switch is pressed **fig.3b**.

Note: In this mode, the maximum period of time the lights will remain on is limited to 30 minutes in order to protect against draining the vehicle battery. If the battery is in a low state of charge the lighting may be available for a reduced period of time or be completely unavailable.

Additionally, operation of other interior lights within the vehicle may be limited if the vehicle battery enters a low state of charge. The standard functionality should be restored once the battery has been fully recharged.



fig.1



fig.2



fig.3



fig.4

Optional Tip & Turn Seating

Optional tip and turn seats may be fitted in the back of your vehicle allowing you to travel with additional rear passengers. The seats can swing around to the front facing position when required and are stored flat against the vehicle sides when wheelchair access is required.

Deploying the seats:

- A. To move the seats into position for travel, pull on the black strap at the back of the seat **fig.1**. This will unlock the seat and allow rotation **fig.2** until it clicks into place.
- B. Pull out the knob on the side of the seat next to the seat belt buckle to lower the seat base into place **fig.3**. The tip and turn seat is now ready to use **fig.4**.

Stowing the seats

- A. Pull out the knob on the side of the seat next to the seat belt buckle **fig.3** and lift the seat base back into the vertical position. It will click back in place.
- B. Pull on the black strap at the back of the seat **fig.1**. This will unlock the seat and allow rotation until it clicks into place **fig.2**.

Seatbelts

- A. The seatbelt is located on the wall behind the seat. Locate the tongue of the belt and pull it in front of you with a smooth movement, checking that it does not twist, and insert it into the buckle on the inboard side of the seat.

- B. You will hear a click once the tongue has been properly inserted. To check that the seat belt is fastened correctly, pull on the strap and check that the tongue has remained engaged in the buckle.
- C. To unlock your seatbelt press the red button on the buckle. Guide the seatbelt as it is reeled in.

Seat Belts

Seating modifications/additions as part of the conversion

Your vehicle has been fitted with up to two single seats equipped with ISOFIX in the second row.

Specialist Tip & Turn seats may also have been added in the third row depending on the specifications of your vehicle (see page 14).

All the seats added to your vehicle have been tested to the same standards as the base vehicle and meet the requirements for seat strength, safety-belts, and their anchorages.

Adult Occupant Seat Belts

In order to be effective, a seat belt must:

- Have the lap part of the belt positioned as low as possible on the pelvis
- Have the shoulder part of the belt positioned in the hollow of the shoulder
- Be tightened as close to the body as possible
- Be used to restrain only one person, regardless of age
- Not show any signs of cuts or fraying
- Not be altered or modified in any way since any changes may render the belt ineffective

The driver must ensure that passengers use the seat belts correctly and that they are all fastened before setting off. Wherever you are seated in the vehicle, always fasten your seat belt, even for short journeys. Seat belts are designed to retain occupants in their seats, and so prevent or reduce injuries in a crash.

Should one of your seat belts be cut, show signs of severe fraying or be involved in a severe incident, it should be replaced immediately by a qualified workshop with the skills and equipment needed to perform the task.

Please refer to your Vauxhall handbook for instructions on the care of the seat belts for all seats

Child Restraints

Always comply with local or national regulations. In some countries, the use of child restraint systems is forbidden on certain seats.

In accordance with European regulations, all children under the age of 12 or less than 150cm tall must travel in approved child seats suited to their weight, on seats fitted with a seat belt or ISOFIX anchors. Children weighing less than 9kg must travel facing rearwards, but it is recommended that children should travel facing rearwards in the vehicle as long as possible.

NOTE: Do not hold a child on your lap while the vehicle is moving.

Only child restraints certified to ECE-R129 or ECE-R44.03 (or later) have been tested and approved for use in your vehicle.

The row 2 seats are the most convenient location to fasten a child restraint system. If the child restraint is installed in row 3 it will have to be removed to allow the wheelchair user access through the rear of the vehicle.

IMPORTANT NOTE

This user guide contains conversion specific child restraint fitting advice. Consult your Vauxhall handbook for additional information on the safe use of child restraints.

Child restraint systems advertised as recommended for your vehicle may no longer be suitable due to the modifications to the vehicle. If in doubt about the suitability of a child restraint system seek professional guidance.

Do not modify child restraints in any way. Do not stick anything on the child restraint systems and do not cover them with any other materials.

Fitting Universal Child Restraints

When fitting a child restraint secured by the adult occupant seat belts ensure that the seat belt is correctly positioned around the child restraint in line with the instructions provided by the child restraint manufacturer. The child restraint should be held firmly on the vehicles seat by the belt, ideally in contact with the seat backrest. It should not touch the headrest.

If necessary, move the seat in front of a child restraint forwards so that the legs of the child in a forwards facing child restraint or the rearwards facing child restraint itself do not touch the seat in front.

Remember to fasten the seat belts or the harness of the child restraint, keeping the slack relative to the child's body to a minimum, even for short journeys.

IMPORTANT NOTE

Ensure that there is no seat belt or seat belt buckle under the child restraint causing it to be unstable.

	Child weight and age guide			
	Groups 0 & 0+ Under 13kg Up to about 1 year old	Groups 1 From 9 to 18 kg From about 1 to 3 years old	Groups 2 From 15 to 25 kg From about 3 to 6 years old	Groups 3 From 22 to 36 kg From about 6 to 12 years old
Type of seat	Rearward-facing child seat	Rearward/Forward-facing child seat*		Forward-facing booster cushion
Row 1	Consult your Vauxhall handbook			
Row 2	Suitable for universal category child restraints approved for use in this mass group			
Row 3				

*It's recommended that a child should travel facing rearwards for as long as possible.





fig.1



fig.2



fig.3



fig.4



Fitting ISOFIX Child Restraints

The single seats in the second row of your vehicle are fitted with ISOFIX anchor points that accommodate ISOFIX child restraints. Each seat has 3 anchor points:

- Two front rings located where the seat backrest and cushion meet **fig.1**.
- A rear ring located at the bottom of the rear surface of the seat backrest **fig.2**.

To fit an ISOFIX child restraint:

- Place the child restraint on the seat and align the two rigid arms on the restraint with the two front rings on the seat.
- Firmly push the base of the child restraint towards the seat backrest until the latches in the attachment arms indicate that they are engaged on the rings.

For child restraints with a top tether strap:

- Pass the top tether strap between the seat backrest and the head restraint as pictured in either **fig.3** or **fig.4**. **DO NOT** pass the strap over the top of or to either side of the head restraint **fig.5**.
- Attach the hook to the rear ring on the seat **fig.2**. Ensure the strap is not twisted and then tighten using the top tether tensioner on your child restraint until it indicates that the strap is suitably tight.

You may need to twist the hook as it passes under the head restraint to prevent it from becoming stuck.

For child restraints with a support leg:

- Extend the support leg so that it makes firm and steady contact with the floor. An indicator on the support leg should show when firm contact has been achieved.

Fitting ISOFIX Child Restraints

IMPORTANT NOTE

Strictly follow the fitting instructions provided with the child restraint and familiarise yourself with the location of the latch, top tether, and support leg indicators. Incorrect installation of a child restraint compromises the protection of the occupant during a crash.

When purchasing an ISOFIX child restraint make sure that you know the correct mass group and ISOFIX size class for the intended seating locations.

	Child weight and age guide								
	Groups 0 & 0+ Under 13kg Up to about 1 year old				Group 1 From 9 to 18 kg From about 1 to 3 years old				
Type of seat	Cot	Rearward-facing child seat			Rearward/Forward-facing child seat*				
ISOFIX Size Class	F, G	E	D	C	D	C	B1	B	A
Row 1	Consult your Vauxhall handbook								
Row 2	X	IL			IL		IL/IUF		
Row 3	No ISOFIX								

*It's recommended that a child should travel facing rearwards for as long as possible.

Key:

- | | |
|---|---|
| <p>X – Not suitable</p> <p>IL – Suitable for use with ISOFIX child restraint systems in the semi-universal category, which may be either:</p> <ul style="list-style-type: none"> - Rear-facing, fitted with a top tether strap or a support leg - Forward-facing fitted with a support leg <p>IUF – Suitable for use with forward-facing ISOFIX child restraint systems in the universal category secured using a top tether strap</p> | <p>A – Full size, front-facing child seat</p> <p>B – Reduced size (alt. 1), front-facing child seat</p> <p>B1 – Reduced size (alt. 2), front-facing child seat</p> <p>C – Full size, rear-facing child seat</p> <p>D – Reduced size, rear-facing child seat</p> <p>E – Rear-facing infant seat</p> <p>F – Left-hand lateral facing cot</p> <p>G – Right-hand lateral facing cot</p> |
|---|---|

Puncture Repair System: Tyre Inflator and Sealant

Should you experience a flat tyre, a can of tyre inflator and sealant is provided. This may be located in either the glove box or the front passenger door pocket.

Use according to manufacturer's instructions that are detailed on the can.

Fuel - Range & Fill Level Indicators

The fuel tank in your vehicle is replaced as part of the conversion. The performance of fuel fill level and vehicle range indicators may be impacted due to the difference in shape and capacity between the new and the original fuel tanks.

Towing & Recovery

Note: Failure to follow the advise below may result in damage occurring to your vehicle.

The vehicle cannot be fitted with a tow bar and must not be used for towing, even with the rear towing eye.

Note: The Gross Train Weight (GTW) of your vehicle is 0kg. It is illegal to tow another vehicle or trailer with this vehicle.

Do not use the rear towing eye to recover this vehicle

The towing eye is located in the tool pouch, supplied in the front passenger door pocket.



Motability
Scheme

Freephone 0800 587 9656
www.alliedmobility.com



Allied Mobility Venture

WAV type: AWAV
PAS 2012-1:2019 Compliant: Yes
Base vehicle: Vauxhall Vivaro Life

Model	Venture RE
Wheelchair Access Entrance Dimensions	
Width (mm)	798
Height (mm)	1438
Designated Travelling Position	
Width (mm)	667-680*
Length (mm)	1210-1280‡
Wheelchair space gradient (°)	-1.0
Maximum seated eye-line height (mm)	1330
Internal roof height (mm)	1447
Maximum wheelchair mass (kg)	200
Maximum Access Dimensions	
Width (mm)	667-680*
Length (mm)	1210-1280‡
Height (mm)	1438
Maximum internal floor slope (°)	9.75
Ramp	
Width (mm)	737
Length (mm)	1175
Angle when deployed onto road (°)	11.6
Position	Rear
Safe working load (kg)	400
Attachment method	Permanent
Maximum ramp projection when deployed (mm)	922
Maximum Seating Capacity	
Maximum number of designated wheelchair travelling positions	1
Maximum number of other passenger seating positions (including driver)	7
Maximum number of ISOFIX positions	2
Up-front wheelchair position available (Y/N)	N
Limitations on seating capacity when carrying an occupied wheelchair	See note 1
Other	
Winch safe working load (if fitted)(kg)	275
Fuel tank capacity (litres)	65
Ground clearance (mm)	145
Type of spare wheel or puncture repair system fitted	Tyre Sealant
Towing eye location	Tool pouch - Front passenger door pocket

* reduced to 667mm when seats are fitted in Row 2

‡ reduced to 1210mm when vehicle fitted with winch

1. Optional Tip & Turn seats cannot be used (where fitted) when carrying a wheelchair

Vauxhall Vivaro Life Venture			
Please find below information on Fuses, Relays, switches & other components which have been added or modified during the conversion process			
Fuse	System	Rating	Location
1	Winch	25A	Under bonnet
2	Electric Restraints	5A	
Relay			
1	Winch	20/30A	Behind rear left side panel
2	Floor lighting and restraints	20/30A	Rear left side panel
Switch			
1	Electric Restraints	12V / 30mA	Rear left side panel
2	Safety Interlock (Tilt switch)	12V / 300mA	Rear left side panel
3	Floor Lighting	12V / 30mA	
Other			
1	Winch	12V / 25A	Behind front seats, on floor
2	Left Electric Restraint	12V / 200mA	
3	Right Electric Restraint	12V / 200mA	
4	Floor Light Strips (x2-4)	12V / 400mA	Within floor side trims

Conversion Warranty

The Conversion Warranty covers parts adapted by Allied Mobility for three years / 36,000miles (whichever comes sooner). When leased via the Motability Scheme the Conversion Warranty covers parts adapted by Allied Mobility for three years with unlimited mileage.

Should you need to source replacement parts for your vehicle that relate to the wheelchair accessible conversion please contact Allied Mobility.

IMPORTANT NOTES

 It is recommended that any passenger travelling in their wheelchair should be seated in a wheelchair meeting the requirements of ISO 7176-19:2008 or later. The presence of the hook symbol at the tie-down attachment points is generally an indicator that your wheelchair has been designed in line with these requirements. However, if in doubt, please consult the literature that accompanied your wheelchair or speak to your wheelchair manufacturer.

Before entering the vehicle with a wheelchair please remove any baggage that is hanging off the back of the wheelchair or the wheelchair's handles. Additional weight hanging off the rear of a wheelchair can cause the wheelchair to become unstable as it enters/exits the vehicle and during transit. If not carefully managed this may result in the wheelchair tipping over.

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